



Frequently Asked Questions (FAQ)

Q: Is there anything I can do before my Town Meeting to be prepared to use Voatz?

Yes! You can download the Voatz App on your smartphone (via the URL at the bottom of this document) and complete the initial registration process.

Q: Do I need a smartphone?

You can use a compatible personal smartphone. If you don't have a compatible smartphone, you can still vote at Town Meeting via the Voatz iPad tablets.

Q: What kind of smartphones are supported?

iPhone 5s or newer devices, and compatible Android (model 2016 or newer) devices.

Q: How do I vote if I don't have a phone?

You'll be able to vote from a Voatz iPad tablet at your Town Meeting.

Q: Can I vote remotely?

No. You must be physically present at the town meeting in order to access the ballots and submit your vote. Remote voting is not permitted at this time.

Q: Will you keep a record of how I vote?

No. The ballots will be configured as a secret ballot so only you will know how you have voted.

Q: What do you do with my data?

Upon being verified as a registered voter in your town, any personal identity information is deleted from our records and is never shared with any outside party. This ensures the highest levels of security and data privacy while maintaining your verification status as a voter, thus enabling you to vote.

Q: How do I know Voatz is secure?

Voatz uses the latest data security technologies such as biometrics and the blockchain to ensure that the integrity of your vote is not compromised. All data is fully protected using the highest levels of security.

Q: How do I know only Hopkinton town registered voters are participating?

When you check-in with your Town meeting staff, they will verify that you're a registered voter and will give you a scannable credential, which will allow you to vote via a compatible smartphone or a tablet. Only voters with this physical credential can vote.

Q: What if I have trouble at the meeting?

Trained Town volunteers and Voatz staff will be onsite to assist with training and voting.